

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 06-0783

ORIGINAL

Regarding a complaint by (Person making the complaint): Edward Andersen and Eileen Andersen

Against (Utility name): Comcast & AT&T

As to (Reason for complaint) See attached alleged reassignment of telephone numbers
resulting in local telephone service being billed by long distance carrier.

in Schaumburg Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is Attorneys: Borovsky & Ehrlich, 111 E. Wacker Dr. Suite 1325,
Chicago, IL 60601

The service address that I am complaining about is 903 Aintree Street, Schaumburg, IL 60194

My home telephone is [847] 882-4966

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [312] 861-0800 (attorneys)

(Full name of utility company) AT&T & Comcast (respondent) is a public utility and is subject
to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

see attached complaint

ILLINOIS
COMMERCE COMMISSION
DEC 11 A 9:04
CHIEF CLERK'S OFFICE

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☐ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

See attached informal complaint

Please clearly state what you want the Commission to do in this case: Would like a finding that the long distance charge by AT&T was improper as I had no notice that the internet telephone number provided to me would be charged as a long distance telephone number or charged at a greater rate than a local telephone number.

Date: December 1, 2006

(Month, day, year)

Complainant's Signature

Edward C. Cullen

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

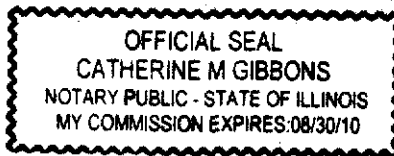
A notary public must witness the completion of this part of the form.

I, Edward C. Cullen, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Edward C. Cullen

Subscribed and sworn/affirmed to before me on (month, day, year) 12/1/06

Catherine M. Gibbons
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.